



Abel Industries, Inc.
Account Terms and Conditions
(updated October 1, 2011)

PAYMENT AND TERMS:

- ◆ Any outstanding balances are subject to an interest fee of 1.5% per month (18% per annum).
- ◆ We accept **Company Checks, Personal Checks, Cash, Visa, Master Card, and Discover.** (note: If you wish to pay with a credit card, you may call in with your card information.)
- ◆ Any returned checks will be subject to a **\$40.00** fee.
- ◆ We reserve the right to review credit payment history and raise or lower credit limits, place accounts on hold, or place accounts on C.O.D. if credit terms are not being met.

PRICING:

- ◆ All prices are subject to change without notice.
- ◆ Written quotations are good for 30 days unless otherwise noted.
- ◆ Changes in quoted quantities at time of delivery may result in price changes.

DELIVERIES:

- ◆ Any orders less than \$200.00 will be subject to a \$25.00 delivery fee. Smaller orders under \$200.00 may be shipped FedEx ground for fees assessed before processing.
- ◆ All other deliveries inside our normal delivery area are subject to a \$6.00 fuel surcharge.
- ◆ Orders outside of our normal delivery area will be serviced by common carrier or parcel service and the delivery charges will be assessed prior to delivery.
- ◆ All merchandise must be signed for at time of delivery. Signature on POD (proof of delivery) will designate that all merchandise was received in proper condition and in correct quantities. Any items **NOT** received or damaged **MUST** be noted on the **POD** in order for you to receive credit for any missing or damaged goods.

RETURNS:

- ◆ To **ensure proper credit** for returned stock items, you must receive authorization for the return from our main office **within 7 days of receipt of merchandise.** You will then have 30 days to return the merchandise. If the merchandise is not returned within 30 days, the authorization for return will be considered null and void. Credit for any return is pending inspection of the merchandise. No credit will be given for damaged or partially used items or partial cases unless a defect is established.
- ◆ No returns will be picked up or credited after 30 days from receipt of merchandise.
- ◆ Some items from our catalog are subject to a 25% restocking fee.
- ◆ Any non-stock/ special order merchandise requires **written authorization for return** and may **NOT** be considered for return more than 7 days from the receipt of merchandise. If the manufacturer does not authorize the return, we will not be able to consider accepting the return. Any returns that do receive authorization may be subject to a **25% restocking fee plus any additional freight charges** associated with returning the merchandise to the manufacturer. Any original freight charges previously invoiced will not be refunded.
- ◆ All equipment sales are **final** and cannot be returned if used.

CLAIMS FOR DAMAGED GOODS:

- ◆ Claims for goods damaged by common carrier or parcel service are to be submitted to the carrier.
- ◆ If merchandise is found to be defective, Abel Industries will, at our discretion, either replace the item with an equivalent item or refund the original purchase price. In cases where the manufacturer's instruction or generally accepted installation practices are not followed, no credit will be allowed for the return of the product. Any alteration of any product will void its warranty.